DTU Holds "Hospitality - Career Path" Talk Show

On January 17, DTU held a talk show entitled: "Hospitality Career Paths", to provide students with a clearer understanding of career opportunities in the hospitality & services sector and outline the qualifications required to work at international-standard hotels and resorts.



Ms. Hoang Thi My Quyen addresses the show

Invited guests included Hoang Thi My Quyen, HR Director at the Danang Golden Bay Hotel; Ms. Ngo Thi Thanh Loan, Room Manager at the Vinpearl Resort; and Mr. Nguyen Quoc Dang, Assistant Room Manager at the Four Seasons The Nam Hai. Attendees from DTU were MSc Pham Thi Hoang Dung, Dean of International Hotels & Restaurants; MSc Hoang Thi Cam Van, Head of the School of Restaurants; MSc Tran Thi My Linh, Head of the PSU School; study mentors; and all the K26 Hospitality & Restaurant Management students.

Sometimes enrollees do not necessarily choose their own majors and may have been influenced by society, family or friends. The talk show allowed them to express their misgivings, ask questions and obtain a broader understanding of the Hospitality & Restaurant Management field.



DTU students listen at the talk show

"Fourteen years ago, I was like you, a DTU K12 student of English," explained Ms. My Quyen. "When I began university, I was a little lost and always had the question, 'with this major, what jobs will I do later' in my mind. Fortunately, I came to love my profession by graduation and found employment at many local hotels, including the Muong Thanh, Fusion Maia, the Vinpearl and now the Danang Golden Bay. When I left the classroom, I had already gained part-time work experience during my third and fourth years. Then I started work as a full-time HR employee and gradually advanced to higher positions, finally becoming Director of Human Resources and Training."

Ms. My Quyen also emphasized how first-year students need to prepare themselves. They must determine their objectives and fully understand the requirements of the jobs they are aiming for. They must closely monitor their progress in foreign languages, attitude and soft skills. The speakers explained in detail the standards required to be hired by a hotel or resort, job opportunities and promotions.

The students raised several other questions, such as: "What's a butler? Do butlers earn high salaries? What are the job requirements? Do new employees, such as receptionists, room managers, HR manager or others get advice and support from experts? Do hotels run staff training courses during working hours? What are the most important factors for room staff? Which part of a hotel is considered the most important and which has the most need for extra employees?"

The "Hospitality - Career Path" talk show addressed DTU student difficulties and alleviated some of the obstacles on their road to employment.

(Media Center)