

## A DTU Student Wins Second Prize in the Danang Hotel Receptionist Contest 2013

People working in the travel business must frequently be on the road, sampling delicious food and taking nice pictures. However, travel agents must also have deep passion for tourism. Bich Hong has fostered her passion for tourism ever she enrolled in Tourism and Hospitality at DTU. She participated in the 2013 Danang Hotel Receptionist Contest organized by the Department of Culture, Sports and Tourism. She came in second and became one of eight finalists in the national contest to be held in October in Hai Phong.



*Bich Hong wins second prize in the 2013 Danang Hotel Receptionist Contest*

Bich Hong was awarded a Certificate of Merit by Danang for her performance. As a DTU student, she has actively taken part in many DTU extra-curricular and volunteer activities, such as the Green Summer, Blood Donation and Advising students for university entrance exams. She has achieved the highest academic scores and is consistently at the top of her D18DLK class.

*She said: "After researching information about tourism education at several universities, I decided to enroll at DTU to pursue my career objectives and dreams. Unlike other disciplines, Tourism and Hospitality graduates are required to have a broad knowledge about social issues, professional skills, the English language and geography. I am so happy to study at DTU where I have the perfect opportunity to learn from experienced lecturers in a well-equipped study environment. We are frequently given the chances to practice in big hotels and resorts, which helps us have an overall view of the industry and career opportunities on graduation."*

The 24 year-old student of Hotel and Restaurant Management program has gained much practical experience from internships at big hotels in Danang, including the Hoang Anh Gia Lai, Sunrise and Hoang Sa hotels. This has provided Bich Hong with more opportunity to enhance her professional skills for her future career. At DTU, she has gained both professional knowledge and practical experience and her English and soft skills were key factors in her achievement in the 2013 Danang Hotel Receptionist Contest.

When they heard about her intention to take part in the contest, DTU lecturers and the Hoang Sa Hotel staff supported her enthusiastically and helped her prepare for her performance. At the event, Bich Hong proved her talents impressively. *“What would you do if an intoxicated person with an ID card and money came into your hotel by mistake and wanted to book a room?”*. Although that seems like a difficult question that only a highly experienced person could answer, Bich Hong satisfied the jury with her excellent responses, knowledge and talent and came in second.

Returning from the contest, Bich Hong is continuing her studies at DTU and her work at the Hoang Sa Hotel. Meanwhile, she is already preparing herself for the National Hotel Receptionist Contest 2013. Bich Hong will be certainly be accompanied by many of her peers on her road to success.

*(Board of Website Editors)*